

TERMS AND CONDITIONS FOR THE ONLINE SALE OF TICKETS FOR THE CONFERENCE ORGANIZED BY ALEKSANDER JABŁOŃSKI FOUNDATION

§1. General provisions

1. The Regulations define the rules for the sale of tickets to the conference, hereinafter referred to as: the Conference, carried out by the Aleksander Jabłoński Foundation with its registered office at Grudziądzka 5/7, 87-100 Toruń, Poland, NIP 956 226 05 73, hereinafter referred to as: the Foundation.
2. The ticket, hereinafter referred to as: the ticket, is equivalent to the conference fee.
3. The purchase of tickets is possible only after accepting these Regulations and the current regulations of the Conference. The regulations mentioned above are available on the Foundation's website <http://www.faj.org.pl/dokumenty>.
4. The current offer and ticket price list are available on the Foundation's website <http://www.faj.org.pl/dokumenty> and the Conference website.
5. Prices of the tickets include tax (VAT) and are in the currencies; Polish zlotys (PLN) and Euro (EUR).
6. Online ticket sales are carried out via the website <https://platnosci.faj.org.pl/>, hereinafter referred to as the "Store".
7. In order to purchase tickets via the Store, the Buyer must have a technical infrastructure and an IT system that allows the use of Internet resources, an e-mail account and an internet browser, enabling the display of websites www.
8. Settlements of transactions with payment cards and electronic transfers are made through the payment operator "Polskie ePłatności" spółka z ograniczoną odpowiedzialnością with its registered office in Tajęcina (formerly "Paylane" sp. z oo), address: Tajęcina 113, 36-002 Jasionka, KRS: 0000227278, NIP 5862141089 and REGON 220010531, hereinafter referred to as: the Operator.
9. The electronic payment service via the Operator is provided free of charge.
10. The Foundation is not responsible for providing incorrect data into the payment form. Buyer should pay attention to provide the correct data when making a purchase.
11. The Foundation reserves the right to change the form, rules of ticket sales or the date of the Conference. Information about changes will be announced each time on the



website <http://www.faj.org.pl/dokumenty>. In special cases, the Foundation reserves the right to inform about changes at the time of their occurrence. Persons who have previously purchased tickets to the Conference are entitled to a refund of the fee for these tickets.

§2. Ticket booking

1. Reservations for participation in the Conference are made via the registration form available on the Conference website.
2. The rules for making a reservation are specified in detail in the Regulations of the Conference, available on the Conference website and on the Foundation's website <http://www.faj.org.pl/dokumenty>.
3. By booking tickets, along with providing an e-mail address, by making the reservation the Buyer agrees to receive VAT invoices in the electronic form.
4. The reservation will be confirmed only after paying for the ticket through the Store.
5. The purchase of the ticket can be made no later than on the day of the beginning of the Conference.
6. When making the payment for the ticket, the name and surname of the participant should be provided in the payment title. The payment applies to one participant of the Conference. In the case of fees for several people, separate payments must be made. In the event of a discrepancy between the payment amount and the amount corresponding to the reservation, the fee will be refunded after deducting the costs of banking operations (if any), and the reservation will be cancelled.
7. In the event of failure to buy the ticket within the time limits specified in sec. 5 of this paragraph, the reservation remains cancelled.

§3. Buying tickets online

1. Tickets purchased via the Store requires the payment of a fee to the full amount indicated on the Store, by making an online money transaction via the Operator.
2. When purchasing tickets, select the type of service, type of ticket, and then enter the required information in the form.
3. Tickets can be purchased through the Store no later than on the day of the Conference. Tickets purchased after this date do not guarantee participation in a given Conference. Then the payment will be refunded.
4. The ticket entitles you to participate in the Conference.



5. To confirm the purchase of the ticket, the Organizer will issue a VAT invoice based on the data provided in the Conference registration form that will be sent to the registered email address.

§ 5. Returns

1. Tickets can be returned up to 24 hours before the start of the Conference. Tickets purchased less than 24 hours before the start of the Conference are not eligible for refund.
2. The refund request may only be made by the person making the transaction, only after sending a message of resignation via e-mail to the e-mail address: kontakt@faj.org.pl or to the e-mail address of the Conference. The deadlines referred in the sec. 1 of this paragraph, will be met based on the date of receipt of refund request.
3. The refund request should contain the following details:
 - 1) transaction number and date,
 - 2) date of the Conference,
 - 3) number of tickets to be returned,
 - 4) information on the preferred form of refunds, i.e. refund to the card from which the payment was made or transfer to the bank account number indicated in the application,
 - 5) address.
4. Only applications containing all the required data within the deadlines referred to in sec. 1 of this paragraph will be valid.
5. The amount returned to the Participant depends on the cancellation policy posted on the Conference website.

§6. Complaints

1. Complaints about payments are submitted electronically to the e-mail address: kontakt@faj.org.pl or to the e-mail address of the Conference.
2. The subject of the complaint is the non-compliant performance of the ticket sales service with the terms and conditions set out in the Regulations.
3. The complaints cannot be based on; circumstances related to the incorrect functioning of the web browser or telecommunications links, circumstances related to the activities of banks or settlement institutions; other circumstances related to the activities of entities for whose activities the Foundation is not responsible.



4. The complaint should be submitted within 14 days from the date of the event being the subject of the complaint. A complaint submitted after the deadline is left without consideration, which the buyer will be immediately informed.
5. Complaints are considered within 14 days from the date of receipt.
6. If it is not possible to settle the complaint within the time limit specified in the preceding section, the buyer will be informed about it and the reason for extending the time limit and the expected time of providing the answers.
7. The response to the complaint should contain information whether the complaint is upheld or not. If the complaint is not considered, a justification will be provided for the decision.

§7. Final Provisions

1. The Foundation reserves the right to verify documents confirming the discounts granted at the venue (e.g. school/student ID cards, etc.). In the event of noticing the lack of entitlement to receive a discount, Foundation employees have the right to refuse admission.
2. The Foundation reserves the right to temporarily suspend the Store for maintenance work.
3. The Foundation reserves the right to change the Regulations. The updated Regulations will be announced on the website <http://www.faj.org.pl/dokumenty>.

